



PLEASE ENSURE DELIVERY OF THIS NOTICE TO THE APPROPRIATE COMMERCIAL AND OPERATIONAL PERSONNEL WITHIN YOUR COMPANY AS SOON AS POSSIBLE

Notice of Gulf South Pipeline Point Specific Operational Flow Order

January 24, 2026

Dear Valued Customer,

Please be aware that Gulf South Pipeline Company, LLC ("Gulf South") has issued a point specific Operational Flow Order ("OFO") for Locations 11869 Basf Catalysts - Jackson MS, 20764 Byram City Gate and 12896 Precoat Metals (Utility Mgmt Corp) applicable to Symmetry's delivery of natural gas to you under our agreement, effective January 26, 2024, at 9:00 a.m. CST and continuing until further notice.

Information regarding the referenced OFO notices may be found on our website at <https://symmetryenergy.com/notices/>, which will be updated periodically. For more information or questions regarding the OFO and its potential impacts, we encourage you to contact your Transporter directly.

Please note, while an OFO is in effect, both you and Symmetry are required to comply with the applicable provisions of the OFO. Failure to comply may result in the Transporter assessing imbalance penalties, fines, and/or other charges for which you may be responsible. Additionally, our agreement provides that Symmetry may charge you for incremental gas you consume during an OFO period at market prices. Also be aware that while the OFO is in effect, Symmetry will have no contractual duty or ability to credit or repurchase any portion of your natural gas contract quantities.

Penalties assessed by a Transporter can be substantial and we encourage you to monitor and manage your daily gas usage for the duration of the OFO.

Symmetry appreciates your compliance and prompt attention to this important matter and will endeavor to work with you to mitigate adverse impacts of the OFO.

Respectfully,

Symmetry Energy Solutions, LLC

This notice, and other advisories, are typically made available online on our [Critical Notices](#) page of our website at <https://symmetryenergy.com/notices/>. We encourage customers to check this page frequently.

Keeping your contact information up to date is the best way to ensure you receive important notices and other relevant account updates and information. If you have not reviewed your contact information recently, please do so today by logging in to your customer account online at the [Symmetry Customer Portal](#).

This is an account-related communication intended for: %%emailaddr%%

This email was sent by: **Symmetry Energy Solutions, LLC**

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