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**Sent:** Thursday, January 22, 2026 7:05 AM  
**Subject:** PIEDMONT OPERATIONAL FLOW ORDER FOR NC & SC

INTERNAL

**TO ALL NORTH CAROLINA & SOUTH CAROLINA THIRD PARTY AGENTS AND CUSTOMERS:**

**PIEDMONT OPERATIONAL FLOW ORDER:**

Due to projected customer demand and operational requirements on Piedmont's system, effective with the beginning of gas day Saturday, January 24, 2026 at 10AM EST until further notice. Customers and Third-Party Agents are required to maintain a daily **short** imbalance position of no greater than **five percent (5%)** or 1,000 dth, whichever is greater, of daily burns.

Any and all pools settling out of the stated tolerance for days that this Operational Order is in effect will be considered not in compliance with this Operational Order. Customers not complying with this Operational Order will be assessed all penalties and charges applicable to unauthorized volumes as described under "Unauthorized Gas" in Piedmont's Rate Schedule 106 (NC) and Rate Schedule 206 (SC). Such charges and penalties include per the tariff, a rate set forth on the Company's 'Rates and Charges' tariff sheet plus the higher of a daily and monthly commodity index price as described in the tariff in addition to your regular tariff charges under Rate Schedule 113 or 114 (Rate Schedule 213 or 214 for SC), as applicable.

**Retro Scheduling will be available on the days that the Pipeline allows. Transco is not allowing Retros in this timeframe.**

**Piedmont will allow intraday changes during the effective dates of the Operational Flow Order.**

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