

From: Hargrove, Nathan D <Nathan.Hargrove@duke-energy.com>
Sent: Thursday, January 22, 2026 7:16:24 AM
Subject: PIEDMONT OPERATIONAL FLOW ORDER FOR TENNESSEE

INTERNAL

TO ALL TENNESSEE THIRD PARTY AGENTS AND CUSTOMERS:

PIEDMONT OPERATIONAL ORDER:

Due to projected customer demand and operational requirements on Piedmont's system, effective with the beginning of gas day Saturday, January 24, 2026 at 10 AM EST until further notice. Customers and Third-Party Agents are required to maintain a daily **short** imbalance position of no greater than **five percent (5%)** or 500 dth, whichever is greater, of daily burns.

Any and all pools settling out of the stated tolerance for days that this Operational Order is in effect will be considered not in compliance with this Operational Order. Customers not complying with this Operational Order will be assessed all penalties and charges applicable to unauthorized volumes as described under "Unauthorized Over Run Penalty" in Piedmont's Rate Schedule 306. Such charges and penalties include per the tariff, a rate set forth on the Company's 'Rates and Charges' tariff sheet plus the higher of a daily and monthly commodity index price as described in the tariff in addition to your regular tariff charges under Rate Schedule 313 or 314, as applicable.

Piedmont will allow intraday changes during the effective dates of the Operational Flow Order.

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