



PLEASE ENSURE DELIVERY OF THIS NOTICE TO THE APPROPRIATE COMMERCIAL AND OPERATIONAL PERSONNEL WITHIN YOUR COMPANY AS SOON AS POSSIBLE

Southern Star Pipeline Winter Weather Warning

January 27, 2026

Dear Valued Customer,

Please be advised that Southern Star Pipeline has issued a Winter Weather Warning effective Thursday January 29th, 2026 at 9:00 AM CST.

Winter weather events can affect both demand and supply, increasing natural gas consumption and placing additional strain on natural gas infrastructure. As such, we strongly encourage all customers to closely monitor the situation in their area and take any necessary precautions as they deem appropriate in preparation for this period of cold weather.

If you plan to make any significant operational changes that will increase or decrease gas consumption, or if your gas demand requirements during this period of colder-than-normal temperatures will vary significantly from your first-of-month daily election, please notify your Symmetry representative at your earliest convenience.

Please be on the lookout for any major changes or further notices from Symmetry, as well as from your other service providers.

If you have any further questions, please feel free to reach out to your sales representative directly.

Sincerely,
Symmetry Energy Solutions

This notice, and other advisories, are typically also made available online on our [Critical Notices](https://symmetryenergy.com/notices/) page of our website at <https://symmetryenergy.com/notices/>. We encourage customers to check this page frequently.

**Keeping your contact information up to date is the best way to ensure you receive important notices and other relevant account updates and information. If you have not reviewed your contact information recently, please do so today by logging in to your customer account online at the [Symmetry Customer Portal](#).*

This is an account-related communication intended
for: **jeffrey.hardin@symmetryenergy.com**

This email was sent by: **Symmetry Energy Solutions, LLC**

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