



PLEASE ENSURE DELIVERY OF THIS NOTICE TO THE APPROPRIATE COMMERCIAL AND OPERATIONAL PERSONNEL WITHIN YOUR COMPANY AS SOON AS POSSIBLE

Notice of Atmos Pipeline-Texas Critical Weather Event Order *CANCELED*

February 2, 2026

Dear Valued Customer,

Please be aware that Atmos Pipeline-Texas has canceled the Critical Weather Event Order ("CWEQ") effective 9:00 a.m. CST February 2, 2026.

Information regarding the referenced CWEQ may be found on our website at <https://symmetryenergy.com/notices/>, which will be updated periodically. For more information or questions regarding the CWEQ and its potential impacts, we encourage you to contact your Utility directly.

Symmetry appreciates your compliance and prompt attention to this important matter and will endeavor to work with you to mitigate adverse impacts of the CWEQ.

Respectfully,

Symmetry Energy Solutions, LLC

This notice, and other advisories, are typically made available online on our [Critical Notices](#) page of our website at <https://symmetryenergy.com/notices/>. We encourage customers to check this page frequently.

Keeping your contact information up to date is the best way to ensure you receive important notices and other relevant account updates and information. If you have not reviewed your contact information recently, please do so today by logging in to your customer account online at the [Symmetry Customer Portal](#).

This is an account-related communication intended for: %%emailaddr%%
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